

# Ready-to-go Services Suite for B2B Startups

Whether you play in the Fintech, Cyber, Big Data or BI sector – and your products and services aim for enterprises, soon you'll be facing a major challenge: crossing the OPERATION bridge

Take advantage of our expertise with application support and back office integration. We can do it faster, more efficient and with commercially attractive rate. With our highly trained engineers, we make your client smile.

Startup companies that are interested to provide first class services and holistic support to their business clients can benefit now from a trusted vendor. STP house has completed many projects and constantly provides support around the clock with strict SLAs to leading global enterprises and banks.

some of our clients:



## Reduce cost and risks

Pay as you grow model. No upfront payment, no hidden costs. Mitigate your operational risks by working with experts and paying only for real support time



## Ensure profitable projects

Rolling out a new project in a large enterprise is not a walk in the park. Leave your team without disruptions and allow our expert project managers to deliver for you



## Flexible resources

Startup environment is full of uncertainty. You never know when more resources are required. You can use our flexible and versatile resources whenever required, whenever it helps



## Proactive global support team

You have clients in Europe, a POC in USA and a prospect in China – how will you support them all? With our support shifts 24\*7 your customers and your SLA are our focus



## Team of experienced support engineers

Our team thrive on support. With our qualified engineers, we guarantee high quality of service at all times, support tools and best practices, with zero down time



## Safe and secured implementation & integration

You need to integrate your product to a large enterprise back-office. You can spend your valuable development resources on it, or you can get it done by our PS experts. We are INTEGRATION native speakers

We'd like to understand your service requirements:

👉 <http://stphouse.com>

✉ [contact@stphouse.com](mailto:contact@stphouse.com)

## Your first customers are your best marketing and growth tool

Your first customers are your future, but also the first real barrier to cross. Giving them the respect and attention they deserve 24\*7 is part of this challenge.

STP house single focus is serving your B2B customers. Our services team is comprised of consultants, project managers, technical engineers, trainers and customer support staff – all qualified, experienced and love to service. Your customers are our prime concern and helping them reach the fastest and most efficient resolutions is our business. We guarantee to increase your customers satisfaction, while allowing you staying focused on the critical path to push your company forward.

- > Best practices execution
- > Mission critical application expertise
- > Track your tickets at any time
- > Clients in APAC, Europe, USA & Israel
- > Full transparency
- > No long term commitment

We have acquired thousands of support hours with large enterprises and banks: we know how to serve them and this is our core business.



### Early stage services

- POC and pilot assistance
- Initiation services
- RFPs preparation assistance
- Design and build
- System Specifications



### Intermediate stage services

- Production rollover
- Project management
- Customization
- Quality assurance
- Training



### Ongoing services

- Tier 1&2 Service desk
- 24/7 client care
- Upgrades assistance
- Client management
- Proactive maintenance
- Health monitoring

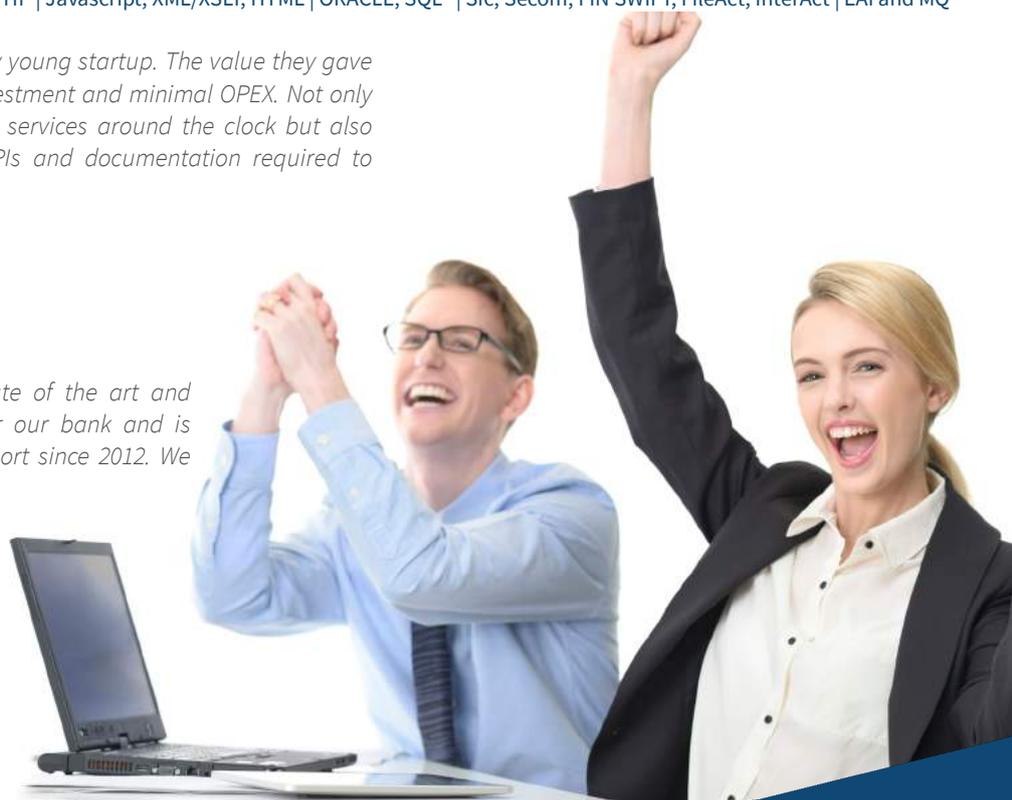
LINUX, WIN, WEB environments | C++, C Sharp, Java, PHP | Javascript, XML/XSLT, HTML | ORACLE, SQL | Sic, Secom, FIN SWIFT, FileAct, InterAct | EAI and MQ

“ I highly recommend STP house services for any young startup. The value they gave me was tremendous with minimal upfront investment and minimal OPEX. Not only my first customers received excellent support services around the clock but also they have assisted me to prepare the full KPIs and documentation required to support them. ”

Kurt Vanderbroke  
ANCOA Founder and CEO  
[www.ancoa.com](http://www.ancoa.com)

“ STP house has performed successfully a state of the art and strategic financial communication project for our bank and is providing us managed service and 24\*7 support since 2012. We value their professional services. ”

Doron Pelach  
CIO, Bank of Israel  
[www.boi.gov.il](http://www.boi.gov.il)



Try our services **for free!**

\*limited service package for a month